



WENDY FORD
<4WINDYC@LAVA.NET>
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To Hawaii.PUC@hawaii.gov
cc
bcc
Subject SELL OF VERIZON #04-0140

TO WHOM IT MAY CONCERN,
I AM WRITING IN REGARD TO DOCKET # 04-0140
I HAVE HAD THE SAD EXPERIENCE OF HAVING TO DEAL WITH VERIZON AS MY HOME
PHONE CARRIER AND AS MY CELL PHONE CARRIER; THEY HAVE RAISED PRICES W/O
EXPLANATION, THEY HAVE PROVIDED SLOW OR UNRELIABLE REPAIRS, THEY HAVE
MADE PROMISES THEY HAVE NOT KEPT (MY CELL PHONE DOES NOT WORK AT MY HOME
- though I WAS TOLD IT WOULD MORE THAN FOUR YEARS AGO).
I AM HOPING THAT IF VERIZON IS SOLD - YOU FOLKS WILL MAKE SURE THAT THE
NEW OWNERS WILL PROVIDE SERVICE AS IT IS PROMISED AND AS IT SHOULD BE
DELIVERED. THERE ARE MANY PEOPLE IN THE ISLANDS THAT ARE NOT GETTING THE
SERVICE THEY DESERVE FOR THE LARGE AMOUNTS THEY ARE PAYING EVERY MONTH.
PLEASE KEEP IN MIND OUTER ISLAND PEOPLE WHO DESERVE A DECENT PHONE COMPANY.
THANK YOU FOR YOUR TIME,
WENDY FORD
13-3556 ONELOA STREET, PAHOA, HI 96778